



# LA VITA SWIAA

SEPTEMBER 2023 | SPRING EDITION

## A Message from the CEO

### Welcome to our Spring 2023 edition of Lavita

Spring has seen some beautifully warm days. Some could argue, a little too warm. It is important that we make the best of the beautiful Spring days that we are experiencing.



#### Accreditation

I noted in our previous issue of “Lavita”, that the Aged Care Quality and Safety Commission conducted an unannounced re-accreditation audit last April. We had 4 assessors over 3 days, conducting the audit.

I am pleased to advise that the Commission has assessed SWIAA as compliant with all 42 outcomes, and on the 16th of August 2023, we celebrated this milestone, having achieved accreditation for a further 3 years.

#### Moving forward

There has been a great deal of change take place over the past 3 years, within the Aged Care Sector. These changes came out of the Royal Commission Hearing into Aged Care Quality and Safety, which commenced in 2018. The Royal Commission put forward 148 recommendations to the Federal Government, of which, 142 of the recommendations were accepted.

There is a great deal more change ahead that the Aged Care Sector will experience, and this includes a new Aged Care Act and new Aged Care Standards, that are planned to be in affect from July 2024. Consultations regarding the new Aged Care Act are currently taking place and the draft Act is expected to be available for review later this year.

We will provide you with more information, as it becomes available.

#### Furniture

After having had furniture on display in July, we expected that the selection would take place shortly after, and that we would have new furniture delivered late September/early October.


There has been a delay in progressing with the selection of new furniture. Since July, we have conducted a full audit of each area within both Parkview and Gardens, to determine exactly the style and quantity of furniture.

We expect that over the next month, fabric style and color will be selected, and once that process has taken place, we will be able to confirm the expected delivery date of new furniture. Once a delivery date has been determined, we will also advise the process that will take place to install the new furniture and remove the old.

**Godwin D'Amato**  
Chief Executive Officer



Hello, Spring!



“The secret of change is to focus all of your energy, not on fighting the old, but on building the new.”

- Socrates -

## A Message from the Residential Services Manager

A warm welcome to our new residents who have decided to call SWIAA Village their home. We will ensure that your stay here will be pleasant and fulfilling.



Let me introduce myself. I am Joyce Labayno, the new Residential Services Manager at SWIAA Village.

For some of you who don't know me yet, I am Joyce, happily married & I am a proud Filipino. I have been a Facility Manager for eight years in residential aged care. Thank you for your warm welcome. It means a lot to me. It was a very challenging and exciting time for me but knowing that I will be working with you all makes me feel delighted to accept the challenge. PLEASE NOTE: I will be on-site every day, Monday – Friday. My office is in the Parkview Building.

On the other hand, there are some staffing changes that we need to share with you. We are happy to announce that Roya has accepted the CCC role in Gardens and will be doing 0900-1700 Saturday- Wednesday. Romina Balutan is the new Clinical Care Coordinator in Parkview and will be doing Monday-Friday 0900-1700. Roya and Romina will work with me to ensure we give you the high-quality care you deserve. Working with these two dedicated women has been an Honor, and we are all enthusiastic to take on the challenge! 😊

On 31st August 2023, we had another unannounced visit from the Aged Care Quality & Safety Commission to check the continuous improvement we had implemented from the last external audit. I am proud to announce that SWIAA Village has met all the standards with a score of 42/42. The three assessors were pleased with their visit, and we understand it all went well. From the bottom of my heart, I would like to thank everyone, especially those who gave positive feedback and praised and acknowledged the hard work and dedication of the entire team. Your words are gratifying. This visit is always very stressful- so a huge thank you to everyone who contributed to helping the day go so smoothly.

A big thank you to all the members of the Family & Friends Committee for their dedication and active participation in improving our service at SWIAA Village. At SWIAA, we welcome any suggestions, concerns, or feedback aiming towards the continuous improvement of our services. All the praises and concerns have been discussed with the staff through a meeting with the individual departments and the management team.

On the clinical side, we are happy to announce that we introduced another doctor at SWIAA. I want to welcome Dr. Geraldine Reyes on board! 😊

I am pleased to inform you that we have concluded our Gastro outbreak at SWIAA. All affected residents recovered well, with no complications noted. Thank you for your patience and support during the outbreak period. We have attended the full cleaning of the whole area after the outbreak. Each room has been thoroughly cleaned and disinfected. We will continue our regular cleaning schedule in the entire building.

To anyone who wishes to have a copy of their full care plan or have a family conference or telephone conference with our care team, please feel free to do so and do not hesitate to communicate with us for the care and services of our residents.

Please pop in and say hello when you visit. If you want to discuss anything, please come, and see us. Ramya (QSM), Dorothy (CQRN), CCCs, and I are available for you, so please telephone or come in personally. Of course, your RNs, Lifestyles and care staff are always available. We understand that you may feel more comfortable with particular people. However, we urge you to go to senior staff for specific health concerns or discussions concerning your loved one.

Until I write the following message to you in a few months, I hope you will remain safe.

Warm regards,  
**Joyce Labayno**  
Residential Services Manager

# LIFESTYLE ACTIVITIES

These are some of the highlights from Cycling Without Age event organized by Western Sydney Cycling Network on 10th August in Fairfield Show Ground. The event was a success and residents enjoyed it a lot. Look at their lovely smiles.



CYCLING WITH NO AGE

## International Beer Day



Because no great story ever started with someone eating a salad # Cheers To Beers

On 4th of August, we celebrated International Beer Day. Residents enjoyed amazing food with chilled beer.



# THE STAFF ROOM



## TEAM SPOTLIGHT

"Team Spotlight" is the segment where we will showcase the exceptional individuals within our team who have made a significant impact. Stay tuned as we highlight their interesting little-known facts and their contributions to our organization.

In this edition of our newsletter, we are thrilled to feature Exceptional Service Award winner Sueala TEOFILO. Sueala has been with SWIAA for 5 years as Personal Care Worker. She has made outstanding contributions and unwavering commitment to our organization's mission.



Sueala  
TEOFILO

### What year were you born?

1973

### What is your place of birth

I was born in Samoa.

### Why did you decide to work in aged care?

It is fun to be around older people. I came from a background that we always help those in need of our help. Also, wanted to gain experience in this field so I can help take care of my parents and loved ones.

### What do you like most about working at SWIAA?

I like working at SWIAA because SWIAA let me work extra shift. LOL. Also, I love listening to some resident's life stories/jokes. Plus, the food is delicious and beautiful.

### What is something people don't know about you?

I am a fun, happy and a sociable person. I love to have a laugh and joke around but I know when I need to be serious and do my job to the best of my ability. I can stand up for my own right about my work.

### Where is your happy place in Sydney?

There is no other place like the comfort of my own home.



### WE APPRECIATE YOU!

### STAFF TO RECEIVE THE AWARD

On 29th September, 2023 from 1.30pm, Presentations will be held for Long Service Achievements and Delivery of Exceptional Service in Gardens Dining Room.



- Rayzel Kant - Exceptional Service delivery
- Phonphanith Keomany- Exceptional Service delivery
- Subhashni Reddy - Exceptional Service delivery
- Dileshni Nair- 15 Years Long Service Award
- Andrew Sarkees- 10 Years Long Service Award
- Porcia Kwateng- 10 Years Long Service Award
- Shandiya Vikash Goswami- 10 Years Long Service Award
- Tabitha Dandahwa- 10 Years Long Service Award
- Slajana Kasic- 10 Years Long Service Award
- Cherry Armani- 10 Years Long Service Award
- Luis Alonso Estrada- 10 Years Long Service Award
- Jenny Bellantoni- 10 Years Long Service Award
- Jeanne Barcenar- 10 Years Long Service Award
- Subhashni Reddy- 10 Years Long Service Award
- Lani Ambray- 10 Years Long Service Award
- Sueala Teofilo- 5 Years Long Service Award

SWIAA expresses heartfelt gratitude for your unwavering dedication and outstanding efforts that continue to inspire and drive our collective success.



# WHAT'S ON NEXT MONTH

Your newsletter about SWIAA!

## Upcoming Event

Resident and  
Relative  
Committee  
Meeting  
29th Sep 2023

(Only for committee  
members)

## Visit Our Facebook Page

@SWIAA Village

## Reminders

- Please don't forget to check your mail.
- Please send resident's new clothes to laundry for labelling before use.



## SPECIAL EVENTS



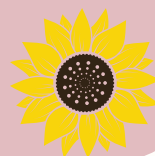
### WORLD SMILE-HAPPY HOUR

6th October 2023  
Gardens Dining Hall  
2:00pm onwards



### SUNFLOWER DAY-HAPPY HOUR

13th October 2023  
Gardens Dining Room  
2:00pm onwards



### AUSTRALIAN NATIONAL WEEK CELEBRATION

20th October 2023  
Gardens Dining Room  
2:00pm onwards



### BIRTHDAY OF THE MONTH

27th October 2023  
Gardens Dining Room  
2:00pm onwards

### GRANDPARENTS DAY CELEBRATION-SPECIAL AFTERNOON

30th October 2023  
Gardens Dining Room  
2:00pm onwards



### NOTE:

Most of the contents  
have been removed  
due to limited website  
capacity. Please  
collect printout from  
Reception for full  
content or email  
admissions@swiaa.org  
for full pdf version of  
Newsletter. Thank  
You!

## Give This A Go!

Activities are in progress throughout the day. Join in the fun!  
Let our Lifestyle Supervisor- Sandra know if any activity interests you.



Parachute Game



Acrylic Painting