

It's Winter Time

LA VITA SWIAA

JULY 2024 | WINTER EDITION

A Message from the CEO

Welcome to our Winter 2024 edition of Lavita

There is a lot taking place in the Aged Care Sector. You may recall that we had previously noted there will be a new Aged Care Act and Strengthened Standards that we expected to be effective from July 2024. The implementation of the new Aged Care Act has been delayed due to the significant feedback that the Federal Government received during the consultation period, earlier this year.



We are like snowflakes, all different in our own beautiful way.

The Federal Government, during its release of their 2024/2025 Budget, announced that the new Aged Care Act, along with new Strengthened Standards, will be effective from July 2025.

SWIAA have already commenced reviewing the requirements of the new Strengthened Standards, in line with our existing practices, and policies and procedures. Once this is complete, there will be a series of information and education sessions for staff.

Whilst July 2025, seems like a long while ahead, it is important to commence this review early to ensure that we are best prepared once the Act has been passed through parliament.

Late last year, the Federal Government convened an Aged Care Taskforce, to deliver a report to the Federal Government for their consideration, regarding the appropriateness of the current funding levels. The report provides recommendations how aged care should be funded, and provide options for the Federal Government's consideration, to ensure that the funding of aged care services, reflects the operating costs to deliver appropriate care and services to our residents.

The taskforce Report was issued to the Federal Government in March 2024, a response from the Government remains pending.

Works in progress:

As you are aware, we have been in the process of planning to replace the production kitchen floor in the Gardens Building. A meeting has recently been held with the Builder, and we have confirmed that works will commence 13th August 2024. The project works will commence with the delivery and installation of the temporary kitchen, temporary dry store, and mobile fridge and freezer.

There will not be onsite parking for visitors whilst the project works are being carried out, as the driveway between the Administration Building and the entrance to Gardens, will essentially become a construction zone. Visitors to the Garden Building will be required to enter through the Parkview Reception doors to access the Gardens Building.


We expect that the project works will take 5 weeks, and we appreciate that this will create inconvenience to visitors whilst works on the production kitchen floor take place.

Once these works have been completed, we will then focus on replacing the carpet on the first floor of the Parkview Building.

On the 24th June 2024, we wrote to advise that we are in the process of replacing the electronic security access system for both the Parkview and the Gardens Building. If you have a white access card or FOB, and haven't changed to the new access card, please ensure that you do so before 3.00pm, Monday 22nd July 2024. The old access cards and FOB's will not work from 3.00pm Monday 22nd July 2024.

Thank you for your continued support.

Godwin D'Amato
Chief Executive Officer



A Message from the Residential Services Manager

We hope this newsletter finds you well as we continue our commitment to providing exceptional care at SWIAA Villages. Here are some important updates and reminders for you:



As we navigate through the ongoing challenges posed by the COVID-19 outbreak at Parkview, I would like to take a moment to address a few important matters. I regret to inform you that despite our best efforts, the COVID-19 outbreak at Parkview is still ongoing within our facility. We are actively managing the situation in accordance with public health guidelines, and our dedicated staff are working tirelessly to provide the best care possible to our residents. Your understanding and support during this challenging time are greatly appreciated. I want to extend my heartfelt thanks to all families for your cooperation and understanding throughout this outbreak. Your adherence to our visiting protocols, compliance with safety measures, and words of encouragement have been invaluable.

Beginning next month, we will transition from a monthly survey schedule to a quarterly one. This decision was made to ensure that each survey is comprehensive and allows us to gather meaningful feedback from all residents/ representatives. By consolidating our efforts into quarterly surveys, we aim to focus on your input better and implement improvements more effectively. Your opinions and insights are crucial to us, and we are committed to maintaining open lines of communication. The upcoming quarterly surveys will provide ample opportunity for you to share your thoughts and suggestions on how we can continue to enhance your living experience.

Furthermore, starting this July, we are pleased to introduce our new Food Satisfaction Survey, which will be conducted every six months. This initiative aims to gather valuable feedback from residents, families, and staff regarding our dining services. Your input will help us enhance our meal offerings and ensure a delightful dining experience.

As Residential Services Manager, I am always inspired by the dedication and compassion our staff bring to their roles each day. They truly embody the spirit of care that defines our community here at SWIAA. Hence, we encourage residents and their families to nominate deserving staff members for this honour. Your firsthand experiences and observations are invaluable in highlighting individuals who have positively impacted your lives or the lives of your loved ones. This initiative allows us to recognize those team members who consistently go above and beyond to make a difference in the lives of our residents. Whether it is a reassuring smile, a helping hand, or an act of kindness that brightens someone's day, these actions do not go unnoticed. Your nomination is a powerful way to show appreciation and to motivate our staff to continue delivering exceptional care. Please take a moment to complete the nomination form and drop it in the suggestion box located at the reception. Your participation ensures we can recognize those who make a difference in our home.

Our Clinical Support RN, Romina, will be going on maternity leave this July. We wish her all the best during this special time and look forward to her return. Please direct any clinical support inquiries to the Clinical Care Coordinators during her absence.

Welcome Back, Dorothy! What good timing! We are delighted to announce that Dorothy will be returning to our team soon. Her expertise and dedication are invaluable, and we are excited to have her back contributing to our facility's success.

We are excited to announce a new initiative to streamline our hazard reporting, incident management, and feedback processes. Starting this month, we are introducing QR codes to make reporting and providing feedback more accessible than ever for our residents, families, and staff. Please refer to the information on the next page for detailed instructions on accessing and using these QR codes effectively. Whether you are a resident, family member, or staff member, your participation helps us uphold our commitment to excellence in care and service.

Thank you for your continued support as we strive to enhance our operations and foster a safer, more responsive community.

Until the next issue...

Joyce Labayno

Residential Services Manager

Welcome to SWIAA Villages

RESIDENTIAL AGED CARE & RETIREMENT LIVING IN THE HEART OF SOUTH-WEST SYDNEY

LIFE AT SWIAA

CONTENTS FOR THIS ISSUE

Page
4-9

LIFESTYLE ACTIVITIES

Highlights and pictures of activities held in last 2 months.

Page
10

INTRODUCTION OF QR CODES

Location and process for reporting.

Page
11

IMPORTANT REMINDER AND VILLAGE UPDATE

Reminder for all and Villa updates.

Page
12-13

THE STAFF ROOM

Staff recognition and welcoming new staff.

Page
14

APPRECIATION POST AND FOOD SURVEY

Appreciation and information regarding food survey.

Page
15-16

IMPORTANT CLINICAL INFORMATION

Breast Screening Information and Antimicrobial Stewardship

Page
17-19

THE BRAINY BUNCH

Enjoy the fun activities! Cross words and colouring.

Page
20

WHAT'S ON THIS MONTH

Special events calendar for the month.



"Happiness is
not about getting
all you want, but
about enjoying
all you have"

NEWSLETTER TEAM

"Just keep
moving
forward"

We hope that you will enjoy looking at the photos throughout this edition of your newsletter. We welcome any suggestions and feedback in our email admissions@swiaa.org to further improve on this very important tool that takes a peek of what life is like at SWIAA Villages.

Latest newsletters are displayed in Reception. Friends and Families can collect it from Reception or go to SWIAA website: www.swiaa.org/newsletters/

Alla Prossima!
SWIAA Newsletter Team

LIFESTYLE ACTIVITIES



We celebrated Italian Republic Day on June 7th with a vibrant display of red, white, and green attire, honoring the colours of the Italian flag. Residents, staff, and families came together to enjoy a delightful event filled with delicious food, lively music, dancing, and laughter. Recognizing the rich diversity and cultural heritage within our community, this celebration not only honored Italian culture but also reinforced our commitment to creating an inclusive and joyful environment for all. The occasion was a resounding success, bringing joy and a sense of community to all who attended.





Mothers hold a special place in our hearts, embodying unconditional love, strength, and care. Their influence and nurturing spirit are the foundations upon which we build our lives. This celebration was our way of expressing gratitude and admiration for all the mothers who have shaped us with their enduring love and wisdom.

On May 17th, we joyously celebrated Mother's Day at our facility. Our resident mother figures were honored with thoughtful gifts. The celebration was marked by lively dancing, delicious food, and an abundance of love and appreciation.

Loving

Resilient

**HAPPY
MOTHER'S
DAY**
WE LOVE YOU

Compassionate

Inspirational

SCENIC BUS TRIP AND MARCONI CLUB OUTING



We are delighted to share some wonderful snapshots capturing our residents' joyous moments during an unforgettable scenic bus trip and Marconi Club outing. This event provided a fantastic opportunity for our residents to create lasting memories and enjoy a day filled with fun.

Here are some snapshots from our residents' daily activities, which are conducted throughout the day. Missed out on the fun? Don't worry! Join us for the next activity and be part of the excitement!

BEAN BAG TOSS



Since the introduction of the bean bag toss game, it has quickly become a favorite among our residents. This engaging and enjoyable activity has brought a lot of fun and excitement to our activity.

OUTING TO ST JOHNS BOWLING CLUB



SPIRITUAL CONNECTION

Here's a glimpse of our residents partaking in Virtual Mass Service. We hold our residents' spiritual connections in the highest regard, recognizing that these moments extend beyond mere rituals. They provide solace, foster community, and instill a sense of purpose.

Our spiritual activity also includes Mass Service in Chapel, Holy Rosary, and Holy Communion.



HAPPY BIRTHDAY NORMA



Norma celebrated her 92nd birthday on 8th June! She received beautiful flowers from her loved ones in honor of this special milestone.

BALL GAME
VS
SIT DANCERESIDENT AND FOOD FOCUS
MEETING

On May 23rd, we held a Resident Meeting and Food Focus Meeting where we discussed topics such as care, food, activities, complaints, and compliments. The meeting was well-attended, with a high number of residents participating. Overall, the meeting was a success.

Coming Soon: We are excited to introduce a new clothing protector that resembles a stylish scarf. Our residents have expressed their love for this new addition. Please take a look at the sample photo featuring one of our lovely residents wearing the new clothing protector.

THE STAFF ROOM



EMPLOYEE RECOGNITION CEREMONY

At SWIAA, we deeply value the dedication and hard work exhibited by our employees every day in delivering exceptional service. In acknowledgment of their unwavering commitment, we will be hosting presentations for our Long Service Award and Employee of the Month Award.

These events serve as a testament to our belief in acknowledging and celebrating the outstanding contributions of our team members, fostering a culture of appreciation and excellence within our organization.

STARS OF THE EVENT



Exceptional Service Awards:

Beverly Albaniel, Telesia Malai and Ashwini Devi.

Long Service Awards :

Grely Comingez Nunez for 15 years' service
Leonie McCabe for 10 years' service

AGED CARE EMPLOYEE DAY



We are excited to announce the celebration of Aged Care Employee Day on Wednesday, August 7th. This day is dedicated to acknowledging and celebrating all our workers – from nurses and personal care workers to allied health professionals, lifestyle coordinators, hospitality teams, drivers, cooks, cleaners, administration staff, and many more.

Now in its sixth year, Aged Care Employee Day honors the contributions of over 370,000 aged and community care staff who provide essential support to more than 1.5 million older and ageing Australians.

To mark this special occasion, SWIAA will be hosting a lunch for all staff on the day.



Aged Care Employee Day

Thanks for caring

ROMINA'S BABY SHOWER



On July 5th, we had the pleasure of hosting a surprise baby shower for Romina, our esteemed Clinical and Quality Support RN. It was a joyous occasion filled with heartfelt wishes and celebrations. We extend our warmest congratulations to Romina and wish her all the best as she embarks on this exciting new chapter in her life. Her dedication and hard work have been invaluable to our team, and we look forward to her return after this special time.



THE STAFF ROOM

TEAM SPOTLIGHT



"Team Spotlight" is the segment where we will showcase the exceptional individuals within our team who have made a significant impact. Stay tuned as we highlight their interesting little-known facts and their contributions to our organization.

In this edition of our newsletter, we are thrilled to feature our Employee of the Month for January, Yin Lai. Yin has been with SWIAA for over five years, making significant contributions as a Cert IV and Personal Care Worker. Her commitment and unwavering dedication have greatly enriched SWIAA. We extend our sincerest gratitude to Yin for her outstanding service.



YIN LAI

Why did you decide to work in aged care?

I was not aware of aged care jobs before my friend introduced me. She said she was able to finish work before school ended so she could pick up her children. My father told me you should always try to give more than you have. So I decided to provide a meaningful service to the community.

What do you like most about working at SWIAA?

I love to work in a supportive and caring team as well as meeting and caring for lovely residents.

Where is your happy place in Sydney?

On the top of the mountain because of the beautiful scenic views where you can see far away.

What is something people don't know about you?

I love to try different foods and visit historical museums.

Your message to Residents and Staff?

People who live for money will never be satisfied. Give others respect and you will receive blessing. Giving is more beneficial than receiving.

What is your place of birth

I was born in Hong Kong and migrated to Australia in 1999 after my parents migrated in 1988.

WELCOME TO THE TEAM

OUR NEWEST TEAM MEMBERS JUNE-JULY

- Beatriz Farras- Catering
- Christina Gleria- Volunteer

We are glad to have you on board!



TO ALL STAFF

SWIAA expresses heartfelt gratitude for your unwavering dedication and outstanding efforts that continue to inspire and drive our collective success.

Honoring Service At SWIAA



Our wonderful laundry staff member, Nina, had her last day at SWIAA on May 31st. Known for her hard work and dedication, Nina has been a valued member of our team, earning the respect and admiration of residents, staff, and representatives alike. Her commitment and friendly demeanor will be greatly missed. We extend our heartfelt gratitude to Nina for her contributions and wish her all the best in her future endeavors.



WHAT'S ON

Your newsletter about SWIAA!

SPECIAL EVENTS

Upcoming Event

Family and Friends

Meeting

14th August 2024

Location:

Administration

Building

Downstairs

Time: 5pm

Visit Our Facebook Page

@SWIAA Village

Reminders

- Please don't forget to check your mail.
- Please send resident's new clothes to laundry for labelling before use.



BIRTHDAY OF THE MONTH

26th July 2024

Gardens Dining Room

2:00pm onwards



INTERNATIONAL BEER DAY

2nd August 2024

Gardens Dining Room

2:00pm onwards



WORLD INDIGENOUS DAY

9th August 2024

Gardens Dining Room

2:00pm onwards



FERRAGOSTO-ITALIAN FOOD FESTIVAL

16th August 2024

Gardens Dining Room

2:00pm onwards



BIRTHDAY OF THE MONTH

23rd August 2024

Gardens Dining Room

2:00pm onwards



Give This A Go!



BALLOON TENNIS



BINGO

Activities are in progress throughout the day. Join in the fun!
Let our Lifestyle Supervisor- Sandra know if any activity interests you.

NOTE:
Most of the contents have been removed due to limited website capacity. Please collect printout from Reception for full content or email admissions@swiaa.org for full pdf version of Newsletter. Thank You!