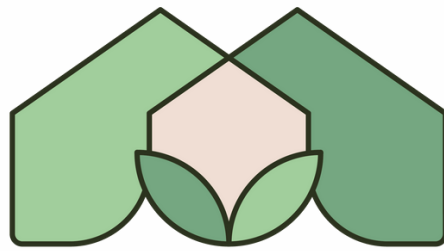


YOUR WELLBEING.
YOUR INDEPENDENCE.



SWIAA
VILLAGES

Independent Living

FREQUENTLY ASKED QUESTIONS

Welcome to SWIAA Village Independent Living

What are the entry requirements into a retirement village?

Incoming residents must be 55 years of age or over and be semi-retired.

What type of accommodation do you offer?

SWIAA Village offers 41 two-bedroom single-level independent living villas.

Can family and friends stay over?

Friends and family are always welcome to visit and stay at your villa. For security, we ask that you let management know if guests are staying overnight.

Can I have a pet?

Residents at SWIAA Village have elected not to have pets such as dogs or cats. However, pets such as caged birds and fish are welcome.

Is there onsite parking for village residents and their guests?

There is allocated parking for every villa. Guest parking onsite is limited, however, there are plenty of street parking available.

Will my home be TV and internet ready?

Your home has NBN internet connection points in the living room. Residents will need to arrange their own internet service provider or pay television requirements.

Your wellbeing. Your independence.

Facilities, Activities and Services



What community facilities are available?

SWIAA Village offers a range of onsite facilities and amenities including:

- Café
- Visiting hairdresser
- Reading nook
- Activities/games room
- Multipurpose community hall
- Village bus
- Chapel



What activities are there in the village?

Social and recreational activities are available so there are plenty of opportunities to meet new friends, get to know your neighbours, or pursue new hobbies and interests. You're free to choose to participate as much or as little as you like. Choose from various social clubs, outings, and activities, or you can even start a new one. Suggestions and feedback are always welcome.



Your wellbeing. Your independence.

Village Management and Staff

Is there a village coordinator onsite?

There is a full-time village coordinator onsite who is responsible for the daily operation of the village and will be your first point of contact should you need assistance. Residents are welcome to discuss any matters of concern with the village manager or with the residents committee.



What other staff are at the village?

Living at SWIAA Village means you can enjoy a low-maintenance retirement lifestyle. We employ gardeners and maintenance staff to ensure the upkeep of the village grounds and your maintenance needs taken care of.



We also have an Administration Officer at our front desk reception to welcome any guests or visitors.

Is there a Residents Committee?

We have an active Residents Committee which is encouraged and supported by SWIAA Village.

Ongoing Support and Care

SWIAA Village independent living villas have been designed so that our residents can age safely in place, keeping you independent longer.

All villas are equipped with medical emergency call system which is externally monitored 24/7.

Our commitment to offering residents continuing care means you will have peace of mind knowing our own SWIAA Gardens Residential Aged Care is onsite and available when you need it*. Feel secure in the knowledge that you don't have to move when your living and care requirements change.



** Entry into residential aged care is subject to eligibility determined by the Australian Government and room availability.*

The Financials

What is the ingoing contribution?

The ingoing contribution for your home is a lump sum payment that is made to SWIAA Village. This amount is repaid to you once you leave your home, less the deferred management fee (DMF). Details of the ingoing contribution can be requested by contacting our Admissions Coordinator on 02 9426 1400.



What is the Deferred Management Fee and Departure Fee?

When you leave SWIAA Village, you will need to pay a Deferred Management Fee (DMF). The DMF is calculated as a percentage of the ingoing contribution that you pay, and is deducted from the ingoing contribution when you leave. Details of the DMF are contained in our Disclosure Statement and your village contract that is entered into. The DMF contributes to the costs of providing the infrastructure at SWIAA Village, along with any major refurbishment that may be required within the Village. This provides peace of mind that residents will not be asked to make any extra payments or contributions during their stay.

What are the ongoing costs at SWIAA Village?

There is a daily recurrent fee that is charged monthly, which covers costs and charges such as council, water and sewerage rates, use of the village amenities, building and public liability insurance, maintenance inside and out of your villa including gardening and maintenance of community spaces.



Enquire today

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